



Residents, Condominium Board and Property Management Team Up on EV Charging at Prestigious Park Grove Complex



Business Objectives

Park Grove, an ultra-luxury complex in Miami, is the home to high-profile residents, including celebrities and other public figures who are passionate about clean, sustainable transportation. At the time of construction, Park Grove was planning to offer 2 communal charging stations. However, as residential contracts were getting signed, the property management company quickly realized they needed more. The new development opened with 2 communal charging stations and 12 designated charging spots from another solution provider.

From early on, tenants increasingly turned to their Condominium Board, requesting additional charging access and more reliable stations. In an effort to efficiently respond to the fast-growing demand, the Condo Board decided to partner with the property management company to replace the current charging stations with a scalable, reliable solution that maximized the electrical infrastructure of the complex.

Solution

The Condo Board of Directors chose EverCharge to swap out the original, less reliable stations, and scale their charging program. EverCharge provided a turnkey solution, expanding the number of stations to 78 with new additions underway. Of the 78 stations, 6 are shared and 72 are dedicated.

The Condo Owners Association covered the cost of the 6 communal charging stations for valet use, while the respective residents paid for the 72 dedicated stations. When charging at a communal station, visitors can access them via QR code, and residents use EverCharge access cards provided to them in advance by Management. The dedicated stations are billed directly to the individual resident's charging account.

EverCharge handles the entire billing, reimbursement and support processes for both the communal and dedicated charging stations to help ensure a seamless customer experience.

HIGHLIGHTS

Business objectives

Replace original charging provider with a reliable, scalable solution

Solution

78 charging stations – a mix of communal and dedicated – with managed billing and service

Outcome

5X more charging stations; satisfied tenants, Condo Board and property management

“The EverCharge solution has given our EV drivers the convenience, ease of use and reliability they were looking for, which makes both our residents and us happy.”

Jorge A. Larrieu Jr., General Manager
Park Grove Property Management Company

Outcome

EverCharge enabled Park Grove to install approximately five times more charging stations compared to other solutions, meeting current demand while also laying the foundation for efficient and streamlined scaling in the future – and a more reliable charging experience overall.

“We chose EverCharge because its technology was uniquely able to use our existing infrastructure and scale with our needs. I constantly get calls from my peers who manage older buildings with even less available power to understand how we overcame the electrical infrastructure challenge.”

Jorge A. Larrieu Jr., General Manager
Park Grove Property Management Company